

DEPARTMENT OF VETERANS AFFAIRS Regional Office 1240 East Ninth Street Cleveland OH 44199

June 29, 2004

In Reply Refer To: 325/262 Information Letter 26-04-12

TO: ALL PHILADELPHIA AREA VA FEE APPRAISERS

SUBJ: ANNUAL PHILADELPHIA AREA APPRAISERS MEETING

- **1. PURPOSE:** The purpose of this information letter is to announce the up-coming Annual Fee Appraiser meeting for **all** Philadelphia Area VA Fee Appraisers.
- **2.** WHEN WILL THE MEETING TAKE PLACE? The meeting is scheduled for Thursday, July 22, 2004, beginning at 9:00 a.m. and concluding at 2:00 p.m.
- **3.** <u>WHERE WILL THE MEETING BE HELD?</u> The meeting will be held at the VA Regional Office and Insurance Center, 5000 Wissahickon Avenue, Royal Sims Room, Philadelphia, Pennsylvania.

You will be required to go through security screening (building opens 8:00 a.m. to the general public) at the main entrance on Wissahickon Avenue. Please make sure you have a photo ID, and you are not carrying anything considered dangerous or a hazard which can be confiscated by the security guard.

- **4.** WHAT WILL BE DISCUSSED? We will be reviewing Customer Service Policy, Liquidation Appraisals, New Procedures for Reconsideration of Appraised Value, VA E-Commerce, Timeliness, Work Quality, and other topics.
- **5.** <u>IS THIS A MANDATORY MEETING?</u> Attendance by all Philadelphia Area VA fee appraisers is mandatory. We do recognize however, that some appraisers may have a legitimate reason for not attending. Legitimate requests to be excused from the meeting must be <u>promptly</u> sent in writing (preferably by e-mail to <u>325C&VGENERAL@VBA.VA.GOV</u> or FAX to (216) 522-2514, attn. Assistant Valuation Officers, Joe Print or Joe Major), and they will be evaluated on a case by case basis. Otherwise, failure to attend the conference <u>will</u> result in withholding of new appraisal assignments.
- **6.** WHAT IF THERE ARE QUESTIONS? Any questions regarding this conference may be directed to the C&V staff by e-mail at 325 C&VGENERAL@ VBA.VA.GOV or by telephone at (216) 522-3610, extension 3893 or 3974.

/s/

JAMES L. BRUBAKER, JR. Loan Guaranty Officer